



**6/5/2020 – COVID-19: Visitation Protocols from [Amy C. Sousa, Chief Executive Officer](#)**

Dear Guild Residential Community,  
Guild families and residents have been apart for too long. We know that this has been an emotional burden for many. Fortunately, The Guild’s COVID-19 exposure rate has remained low in these last two weeks. Effective Tuesday, June 9, 2020, we are able to begin onsite, outdoor visits between immediate family members and residents.

In order to keep the infection rate low, we must continue with social distancing directives from public health officials and government licensors. As such, The Guild will enact specific [visitation protocols](#). ***All visits must be scheduled and approved by the residential manager*** for each home to ensure that The Guild can maintain the proper social distance and cleaning procedures. Additionally, visits are subject to change based on weather or increased risks of infection.

We recognize that “socially distant” visits are not the ideal. Our goal at The Guild is to build social connectedness. In order to remain socially connected, we must adhere to the following protocols to prevent infection among our community members. Please exercise caution during your visits for the sake of your resident as well as the others in the home.

As always, if you have questions, concerns or thoughts to share, please feel free to reach out to your resident’s leadership team or to me directly.

Take care,

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