



3/18/2020 -- COVID-19 Update from [Amy C. Sousa, CEO](#)

Visits to The Guild

On March 11, 2020, we shared information about [The Guild's value of individuals' social and family connections](#). As you know, we take "social distancing" procedures with extreme caution. Given the public health concerns, and specific health concerns of individuals at The Guild, we must take extraordinary measures to protect the safety of the individuals in our care.

Last week, The Guild limited family visits to Guild residences to immediate family members and guardians only. Effective today, March 18, those immediate family visits will be limited further to prevent the spread of COVID-19. Parents and guardians will be allowed to visit their individuals for no more than one hour per week in a designated space. Those visits must be scheduled with the house manager in advance.

Parents/guardians will be required to submit to a temperature check before entering the residence. If temperature is elevated, the family member will not be allowed to enter Guild premises. Additionally, houses with more acute risk may place additional restrictions on visitation. House staff are empowered to err on the side of caution to protect the health and safety of your (adult) children.

Our staff will make every effort to use electronic communication methods to keep people connected during this time. If you have difficulty accessing appropriate communication technology at home to maintain contact, please contact your house manager directly so that we can assist you.



Home Visits

We recognize that prolonged family separation can have detrimental consequences. Thus, we understand if you would like to take your children home to wait out the virus. Please be advised that effective today, March 18, individuals who visit home will be required to remain home for the duration of the public health crisis. Keep in mind that this crisis is projected to last for a substantial amount of time. Be thoughtful and realistic about what resources you have to care for individuals at home.

Should you wish for your individual to return to The Guild, the individual must pass a COVID-19 screening before returning to The Guild. Unfortunately, there can be no exceptions to this directive, not even for psychiatric crisis. So, again, please be thoughtful and realistic about your individual's daily, weekly, and monthly needs before making the decision to bring her/him home.

It is with heavy hearts that The Guild's leaders put these restrictions in place. Please do not hesitate to contact us with your questions, concerns, fears, and frustrations. We are here for both your children and you.

Thank you for your understanding and flexibility as we navigate this rapidly evolving and unprecedented health situation.

Amy C. Sousa
Chief Executive Officer